Briefing for:Children's Safeguarding Policy and Performance Advisory Committee

Title:	Referrals Services	from	Children's	to	Adult	and	Community

Lead Officer:	Beverley Tarka – Acting Deputy Director of Adults and Community Service
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Date:	17 September 2013

Introduction

The Children's Safeguarding Policy and Performance Advisory Committee requested further sampling of referrals from Children's Services are taken forward by Adult Services.

Adult Services selected a sample of these referrals as part of their case file audit process to look at how Adult and Children's Services are working together – especially in open cases.

The Adult's audit included referrals to Physical Disabilities, Occupational Therapy, Adult Safeguarding and Learning Disabilities service areas.

Summary Analysis of Case File Audits

There were a total of 24 referrals sampled from Children Services to Adult Services from 1 April 2012 to 31 March 2013 (see Appendix 1).

There were 5 adults referrals with a child involved. Of these:

- 3 service users had a service put in place;
- 1 had a service offered but declined; and
- 1 had an assessment completed.

There were 6 referrals related to a child only. Of these:

• 1 had an assessment cancelled by the service user;

- 1 was an episode abandoned;
- 1 was an episode created in error;
- 1 had a service put in place; and
- 1 was signposted

There were 13 referrals related to adults only. Of these:

- 1 service user declined a visit booked;
- 1 had an assessment completed;
- 2 had a service put in place;
- 2 were signposted;
- 3 were episodes abandoned;
- 3 were created in error; and
- 1 had no further action outcome.

Recording

Adult and Community Services have a robust method of recording, which is monitored and checked by senior managers; monthly case file audits are checked and reviewed by the Deputy Director at the monthly performance callover with senior managers. These are also discussed at the Adult, Commissioning and Safeguarding Quality Board.

Conclusion

Adult Services are aware of the needs of children and respond appropriately when a referral is received from Children's Services. Assessments take in to account the child in the household.